



ai.communications GmbH
SIMPLY SMART AI

ALICE - your AI medical receptionist

Relieve your team and offer your patients a smart service –
competent, efficient, and available at any time



What ALICE takes care of for you

- Scheduling, rescheduling, confirmations & reminders
- SMS conversations
- Structured inquiry of symptoms
- Prescription requests and pickups
- Specialist referrals
- Sick notes and cancellations
- Insurance inquiries and pre-authorizations

Individually integrable into your workflows

Your advantages at a glance

- **Available 24/7** – even outside office hours
- **No missed calls**
- Precise transcription of all conversations
- Natural, human-like speech behavior
- Communication in **over 50 languages**
- Efficiently prepared doctor-patient conversations
- Automated & asynchronous processing
- Highest patient satisfaction
- **GDPR-compliant & secure**

Less administration – more medicine



**ALICE speaks with your patients, understands their concerns, and
completes the associated processes up to **5x faster****